

PERIOD - 1 July 2011 to 30 June 2012			Gascoyne Water Cooperative		Preston Valley Irrigation
CATEGORY	INDICATOR	UNIT	Gravity Irrigation	Gravity Non-Irrigation	Gravity Irrigation
SERVICES	Rural water services provided (Yes / No)	Yes/No	Yes	Yes	Yes
ASSETS	Length of unlined channels	km	0	0	0
	Length of lined channels	km	0	0	0
	Length of natural waterways	km	0	0	40
	Length of pipes in the supply network	km	36	8.5	0
	Total carrier length	km	36	8.5	40
	Number of customer service points fitted with an agency approved measurement device	No.	196	91	60
	Number of customer service points fitted with an agency approved indirect measurement device	No.	0	0	0
	Number of customer service points with no supply measurement	No.	0	0	33
CUSTOMERS	Number of customer accounts	No	173	86	not provided
	Minimum notice for water delivery orders (days)	Days	n/a	n/a	n/a
	Total number of planned service interruptions	No.	4	4	0
	Total number of planned service interruptions with 5 business days notice of the interruption provided to affected customers	No.	4	4	0
	Percentage of planned service interruption with 5 business days notice of the interruption provided to affected customers.	%	100	100	-
	Percentage of customer complaints resolved within 15 business days	%	100		n/a
	Percentage of customers who, within 1 hour of reporting an emergency, were advised of the nature and timing of the action to be undertaken by the licensee	%	100		n/a
NETWORK SUPPLY	Volume of water sourced from surface water	ML	0	0	710
	Volume of water sourced from groundwater	ML	7712	0.0	0
	Volume of water sourced from treated wastewater	ML	0	0	0
	Volume of water sourced from other sources	ML	0	0	0
	Total supply network intake volume	ML	7712	0.0	710
	Total volume of water supplied at customer service points - irrigation	ML	7527	0	710
	Total volume of water supplied at customer service points - non-potable	ML	0	136	0
	Total number of customers provided with non-potable water	No.	173	86	80
	Total number of customers provided with non-potable water that have received annual advice that the water supplied is not suitable for drinking	No.	173	86	80
	Percentage of customers provided with non-potable water that have received annual advice that the water supplied is not suitable for drinking	%	100	100	100
	Quality of water provided (mg/L of dissolved solids)	mg/L	544	544	413